

Frequently Asked Questions

What types of projects does IZBN CREATIVE STUDIO take on?

We specialize in residential interior design, from individual room transformations and furnishing projects to larger, full-service interiors. Each project is tailored to the home, lifestyle, and goals of the client.

Do you offer onsite consultations?

Yes. An onsite consultation is a great starting point for clients who need professional design direction before committing to a larger project.

The onsite consultation fee is \$350 within our local service area and is credited toward a full-service design agreement if you choose to move forward with us.

What is included in the onsite consultation?

The onsite consultation is a focused, up to 90-minute design session held at your home within our local service area. It is designed to provide professional guidance, direction, and recommendations for your space.

During the consultation, we may discuss:

- Furniture placement and space planning
- Paint colors and finish selections
- Furniture, lighting, and décor recommendations
- Existing pieces that could be incorporated into the space
- Opportunities to update, replace, or rearrange furnishings
- Overall design direction and aesthetic
- Questions about renovations, materials, or upcoming design projects

**Following the consultation, clients receive a written recap of recommendations and next steps based on our discussion. The consultation does not include detailed floor plans, renderings, shopping lists, product sourcing, procurement, or a complete room design. These services are available as part of our full-service design offerings.*

What does the design process look like?

Every project begins with understanding the client, the home, and how the space needs to function. From there, we develop the design direction & visual language, source and refine selection, and coordinate the details needed to bring the project together.

Depending on the scope, services may include space planning, furniture and finish selections, custom pieces, artwork, accessories, procurement, and styling.

Do you work with existing furniture and décor?

Absolutely. Existing pieces can be incorporated into the design when appropriate. We evaluate what should stay, be refreshed, relocated, or replaced to create a cohesive and personalized space.

How are design fees structured?

Design fees are based on the scope and complexity of each project. Depending on the service, fees may be structured as a flat design fee, hourly-hybrid fee, or another agreed-upon structure. All fees are clearly outlined before the project begins.

What are the benefits of working with IZBN CREATIVE STUDIO?

One of the benefits of working with us is access to our design trade network. Through our trade relationships, we have access to furniture, furnishings, and resources that may not be available to the general public, along with competitive trade pricing from select vendors.

This allows us to source pieces specifically for your project while providing access to a broader range of products, materials, and brands.

Do you purchase furniture and products on my behalf?

Yes. Full-service design can include sourcing and procurement, allowing our team to manage the purchasing process from selections through delivery and installation. We handle the details so the process is organized and streamlined from beginning to end.

Frequently Asked Questions

Is there a procurement fee?

Yes. Procurement services are billed separately from design services. The applicable procurement fee and terms will be clearly outlined in the project proposal.

Are delivery, shipping, and receiving included in the design fee?

No. Delivery, shipping, receiving, storage, installation, and other third-party project-related expenses are separate from design and procurement fees. These expenses vary depending on the products selected, vendors, location, and project requirements and are the responsibility of the client.

Can I purchase items myself?

This depends on the service selected. For consultation or certain design-only services, clients may purchase items directly. Full-service projects that include procurement are managed by our team to ensure orders, deliveries, receiving, and installation are properly coordinated.

Do you work with clients outside of the local service area?

Yes. Projects outside the local service area may be considered depending on the scope and location. Any applicable travel or project-related expenses will be discussed in advance.

How long does a project take?

Every project has a different timeline. Duration depends on the scope of work, project size, custom pieces, product availability, lead times, and client decision-making. A projected timeline will be discussed during the planning stage and updated throughout the project.

Do you take on individual rooms?

Yes. Individual rooms and smaller-scale projects may be considered depending on the scope and level of design support needed.

What if I don't know my design style?

That's completely fine. You don't need to have a defined design style before getting started. Part of the design process is discovering what you are naturally drawn to and translating those preferences into a space that feels personal and authentic.

Do you work with contractors and other trades?

Yes. When a project involves renovation, construction, custom fabrication, installation, or other trades, we can coordinate with the appropriate professionals as part of the design process.

Do you provide installation and styling?

Full-service projects can include final installation and styling, including furniture placement, artwork, accessories, and finishing details. This final phase brings the individual elements together and completes the space.

Do you take every project?

We are intentional about the projects we take on. We believe the strongest design experiences come from a great working relationship built on trust, respect, clear communication, and shared expectations. Before accepting a project, we consider the scope, investment, timeline, goals, and overall fit to make sure we're the right partner for your project and that we can give it the level of attention and creativity it deserves. Not every project is the right fit, and that's okay. Our goal is to create the best possible experience for both the client and our studio.

How do I get started?

The first step is to complete our Project Inquiry Form. Once we've reviewed your information, a member of our team will reach out with any follow-up questions and to learn more about your project. From there, we'll discuss your home, design goals, scope, investment, and timeline and determine the best next step for moving forward.

What can I expect when working with IZBN CREATIVE STUDIO?

Clients can expect a collaborative experience, thoughtful design direction, honest guidance, and attention to the details that make a space feel personal. Our goal is to create interiors that are distinctive, evocative, and designed around the way you want to live.